

COMPREHENSIVE QUALITY MANAGEMENT IN RADIOTHERAPY Risk Management and Patient Safety

14-17 April 2024, Riga, Latvia

SCIENTIFIC PROGRAMME

Course Directors

Faculty

Petra Reijnders-Thijssen (PR) Brendan McClean (BMcC) Aude Vaandering (AV) Nicolas Pourel (NP) Marcel Stam (MS) Mary Coffey (MC)

First day (Risk, Accidents, and resilience) –				
9:00 - 09:30	Registration			
9:30 – 10:00	Introduction, motivation of the course, alignment with Quality Management course	PR/BMcC		
10:00 – 10:45	What is risk and what is making mistakes and what is the VUCA world (presenting the layout of the course related to SAFETY 1,2,3)	PR		
10:30 - 11:00	Coffee Break			
11:00 – 11:45	Risk management in the context of radiotherapy	AV		
11:45 – 12:30	Autopsy of the NY incident / or other case study	PR/AV		
12:30 - 13:45	Lunch			
13.45 - 14:15	Sharing information on adverse events at national level: a ten- year experience in France	NP		
14.15 – 15:30	Practical Exercises presentation and using BOWTIE	PR		
15:30 - 16:00	Coffee Break			
16:00 – 16:20	Practical Exercises BOWTIE feedback	PR		
16:20 – 17:00	Discussion and Ice Breaker			

Second day (Incident Reporting, human factor and Feedback) –				
9:00 - 09:10	Resume of previous day and intro	ВМсС		
9:10 - 09:50	Why it is necessary to report (near-)incidents? SAFETY 1	AV		
9:50 - 10:30	A Just culture	MC		
10:30 - 11:00	Coffee Break			
11:00 – 11:45	Human Factor	MS		
11:45 - 12:30	Miss & near miss incidents & Root cause analysis: PRISMA	PR		
12:30 - 13:45	Lunch			
13:45 - 14:45	Practical - NY Incident analysis using PRISMA	PR/AV		
14:45 - 15:15	Feedback practical - NY Incident analysis using PRISMA	PR/AV		
15:15 - 15:45	Coffee Break			
15:45 – 17.00	Cyberattack and discussion	ВМсс		



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Third day (Risk assessment and prospective Risk Management) –				
9:00 - 9:10	Resume of previous day and intro	PR		
9:10 - 9:50	Safety 2: Learning from what works well	MS		
9:50 – 10:30	QA and QC as prospective risk management (relation to new developments)	ВМсС		
10:30 - 11:00	Coffee Break			
11:00 – 11:40	Risk assessment within MDR- Legislation	BMcC		
11:40 – 12:15	Risk assessment methodology FMEA	PR		
12:15 - 13:30	Lunch			
13:30 - 14:45	Practical Exercises using FMEA	PR		
14:45 – 15:15	Feedback on using FMEA	PR		
15:15 - 15.45	Coffee Break			
15:45 – 16:25	Ethics in Radiotherapy in relation to risks	MC		
16:25 – 17:00	Workshop Ethics	MC		

Fourth day (Communication) –				
9:00 - 9:10	Resume of previous day and intro	BMcC		
9:10 - 9:45	Communication in Safety: Patient SAFETY 3	AV		
9:45 - 10:10	Communication in Safety: Organisation and second victim	МС		
10:10 - 10:40	Coffee Break			
10:40 - 11.30	Dialog within the RT team and safe deployment of new techniques	NP		
11.30 – 12:30	The Quiz feedback & Messages to take home	all		